



Welcome to Essex Care Association's October Newsletter 2017.

A big thank you to all Colleagues and Friends who continue to support our ever growing Association and a big warm welcome to our new members.

The new ECA membership year has now begun on 1st October 2017.

Thank you to everyone who has paid their membership so far this year - invoices and this year's membership certificates will be emailed out to these members this week.

If you haven't already paid your membership this year and require a copy of your pro forma invoice then please contact the ECA office.

There are new exciting times ahead for ECA and being a member gives you access to all it has to offer including:-

- Priority booking and reduced fees for ECA Conferences
  - Free events from ECA Commercial Partners
  - Special members offers from Commercial Partners
  - Networking and briefing events
  - Reduced rates for online DBS service
  - Monthly e-newsletter
  - Training and development opportunities
  - Information, advice and guidance
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## **Upcoming ECA Events**

### **ECA Registered Managers Network Meeting 2017/18**

ECA are holding three Registered Managers network meetings in association with ACCTV, one of ECA's Commercial Partners

#### **Meeting Number 2 - Loneliness: Alone in a Crowd**

#### **Don't delay book your place today - only a few places left!**

'What's the difference between loneliness, solitude and social isolation? This session will look at the potential impacts on physical and psychological wellbeing and how to respond to individual needs'

We have teamed up with Esther Rantzen's Silverline to bring this highly emotive programme.

*Date : 10th October 2017*

*Time - 1.30pm - 4.30pm*

*Venue - Best Western Marks Tey Hotel, London Road, Colchester, CO6  
1DU*

This event is free for ECA members (1 delegate per organisation) and non ECA members will be charged at £25 per delegate. Please email the ECA office to book your place.

[See flyer for more information](#)

### **ECA Breakfast Conference - Matters that Matter!**

*Date : 8th November*

*Venue: The Best Western, Marks Tey Hotel*

*Time: 8am -12pm.*

Speakers confirmed to date are:-

Jo Govett - CQC Inspection Manger - giving a keynote speech on the Key lines of enquiry (KLOE)

Directors of Essex County Council - giving an update to members

Nicola Faulkner - presentation on the project 'Disability Confident' and Essex Skills Board (ESB) update

Julia Jones - introducing John's Campaign in Essex

Lynne Omar - Citation - Quality Assurance - What's it like to live in a Care Home?

Steve Dew - Newline - Presentation on Sanitising - it's a dirty business

More details and invitations to attend will be sent out shortly.

[See draft flyer for more information](#)



ECA are pleased to announce that we have partnered with eDBS to offer our Members a discounted online DBS service. The change from paper-based DBS processing to an on-line service supports the Governments Digitilization Strategy for the Health and Social Care Sector.

The eDBS Service <http://dbschecks.essex.gov.uk/contact-us/> provides a fully on-line solution which offers the following benefits:

- No paper forms – the eDBS checking service could save you time and money
- The eDBS on-line tracking service allows you to follow the progress of your applications

- Standard and Enhanced result summaries are received on average within 6-8 working days.
- eDBS have over 14 years' experience and are recognised by the DBS as a top performing registered body
- No registration or annual fee, you only pay for the applications you submit.
- On-line training, with an integrated help option plus access to a Customer Helpdesk Monday – Friday 8.30am – 4.30pm.

To register contact the eDBS Customer Services team on 03330 135890 (Option 5) or email [DBS.ServiceCentre@essex.gov.uk](mailto:DBS.ServiceCentre@essex.gov.uk) quoting that you are an ECA member to obtain the discounted rate.

<http://www.eica.org.uk/>



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### **Workforce Development Funding 2017/18**

The Workforce Development funding 2017/18 is now open and approximately 37% of the ECTP contract for WDF Funding has already been dispersed to Care Providers.

Our next milestone is now coming up fast. By the 24th November ECTP must have submitted at least 50% of our funding allocation to Skills for Care, and we need your

claims now to enable us to fulfill this requirement.

We have again been advised by Skills for Care that part of the contract monitoring includes actions being taken if any milestone is not met. Effectively this will mean that funding would be reduced for the remainder of the year, so we are asking you to work together with us on this to secure as much funding for Essex, Southend and Thurrock as possible. Your unit claims can now be submitted for QCF training which has been signed off since 1st January 2017 and we look forward to receiving your evidence summary sheets as soon as possible we will continue to submit claims on a first come first served basis.

If you require any help or have any questions regarding claiming WDF please do not hesitate to email [ectp@eica.org.uk](mailto:ectp@eica.org.uk) or phone ECTP on 01268 565551

[ECTP WDF Flyer](#)

### **QCF Qualifications to finish in December 2017:**

Did you know that QCF qualifications are to be replaced by RQF (Regulated Qualifications Framework) in December? Please see the following link for more information.

[New Qualification regulations](#)



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### **Citation - One of ECA's Commercial Partners**

#### **Your Guide to achieving a great CQC rating**

Citation have created a guide for care providers with top advice on how to achieve a great regulatory rating. It's been written by their Care Expert Mick who, before becoming part of the Citation team, inspected care providers

and trained other regulatory inspectors.

There's also links to videos covering aspects of the guide like; Audits & Continual Improvement and Health & Safety.

[Citation guide to achieving a great CQC rating](#)

### **Expert advice: 10 stages of a solid fire evacuation plan**

How confident are you with your business' fire evacuation plan? Check out Citations infographic for the 10 expert steps you need in place for a solid procedure.

[Find out more](#)

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### **Moving between hospital and home, including care homes**

There is a new quick guide for registered managers of care homes and home care services on moving between hospital and home. The guide, by SCIE and NICE, considers how managers can work in partnership with hospitals and other services to help people make a smooth transition to and from care.

[Download the guide here](#)

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New resource shows how focus on equality and human rights helps to improve care

CQC, alongside a number of partners, has published a new good practice resource, Equally Outstanding, exploring how a focus on

equality and human rights can help to improve quality of care.

[Download the guide here](#)

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The National Dignity Council are launching their own fundraising initiative 'Dancing for Dignity' to give people the opportunity to join the nation to promote dignity.

Dancing for Dignity is the opportunity for you to have fun whilst actively supporting the nationwide campaign.

They are inviting you to hold an event anytime in October - anything from a tea dance or a disco - whatever you fancy to get involved.

[Learn more](#)

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### **Skills for Care information event in the Eastern Area**

Skills for Care are running a free half-day workshop to help you get started with values and behaviours-based recruitment and retention. There is a session taking place in Stansted in November.

#### **Who should come along?**

The workshop is aimed at adult social care employers of all sizes who are interested in learning more about values and behaviours-based recruitment and retention, and would like help to get started using this approach.

Delegates who attend should be in a position to influence change in their workplace. This might include senior managers, human resources managers, registered managers and individual employers.

Lunch and refreshments will also be provided.

[Find out more and book your place](#)

### **Understanding the role of registered managers and nominated individuals**

Support Skills for Care to develop their offer to registered managers and share key information about your role, experiences and the support you need with the sector. If you're a registered manager or nominated individual, [complete the survey](#)



### **The Herbert Protocol**

The Herbert Protocol initiative is named after George Herbert, a War veteran of the Normandy landings, who lived with dementia.

The Herbert Protocol is a national scheme which is being introduced by Essex Police in partnership with other agencies, including the Alzheimer's society, Health and Social care, which encourages carers to compile useful information which could be used in the event of a vulnerable person with Dementia going missing.

The form contains questions for Carers, family members or friends to complete in advance, recording all vital details, including medication required, mobile numbers, places previously located or attended, a photograph, associates, daily routine etc. In the event of a family member or friend going missing, the form can be easily handed to the police to reduce the time taken in gathering this information, and assist with a quick time focussed response to the missing person

[More information](#)

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Immunisation against flu should form part of an organisations' policy for the

users, staff and visitors. In addition, frontline health and social care workers have a duty of care to protect their patients and service users from infection.

This is not an NHS service, but an occupational health responsibility provided by the staff's employers.

The full plan can be found [here](#)

### **Gift of Care:**

Opportunity for jobs page link to appear on webpage

ECC is planning a 3 month digital and social media campaign which aims to reinforce the benefits and positives of working in the care sector. The campaign will consist of a number of key messages that will be disseminated to the target audience through a range of channels.

[Read More](#)

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### **Other News**

News story GOV.UK

Government extends suspension of minimum wage enforcement in the social care sector

From:

Department of Health, HM Revenue & Customs, and Department for Business, Energy & Industrial Strategy Published:28 September 2017

This will minimise disruption to the sector as we seek to ensure workers receive wages owed while we establish whether the industry needs further support.

The government today (28 September 2017) announced a further one-month suspension of minimum wage enforcement concerning sleep-in shifts in the social care sector to minimise disruption to the sector and seek to ensure workers receive the wages they are owed.

This follows July's decision to waive all historic penalties in the sector where

employers incorrectly paid workers a flat-rate for sleep-in shifts instead of hourly rates. This was in response to concerns over the combined impact which financial penalties and arrears of wages could have on the stability and long-term viability of providers.

Today's announcement will allow the government to establish how providers' back pay bills will affect vulnerable people's care. The evidence base will also ensure any intervention is proportionate and necessary and could be required to satisfy EU State aid rules on government funding for private organisations.

During this temporary pause, the government will develop a new enforcement scheme for the sector to encourage and support social care providers to identify back pay owed to their staff. This will help to minimise the impact of future minimum wage enforcement in the sector while seeking to ensure workers receive the arrears they are owed.

Exceptional measures announced in July will remain in place until guidelines on this new approach are outlined next month.

It remains the government's expectations that all employers pay their workers according to the law, including for sleep-in shifts, as set out in guidance entitled 'Calculating the National Minimum Wage'.

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The next ECA newsletter will be sent out in November 2017