



Welcome to Essex Care Association's Summer Newsletter 2017.

A big thank you to all Colleagues and Friends who continue to support our ever growing Association and a big warm welcome to our new members.

The new ECA membership will begin on the 1st October 2017 and we are in the process of emailing out pro forma invoices and 2017/18 application forms for completion. If you don't receive yours in the next few weeks please do not hesitate to contact the ECA office

Being a member of ECA gives you the opportunity to meet with like minded people working in the same sector where you can share your views or concerns and keep up to date with what's new in Social Care across Essex, Southend and Thurrock, as well as having a voice to influence local and national initiatives and agendas, including local government.

There are new exciting times ahead for ECA and being a member gives you access to all it has to offer including priority booking and reduced fees to ECA conferences., invitations to free events held by ECA Commercial Partners and free networking and briefing events as well as various weekly E shots and quarterly newsletters.



## **New Name and New Logo**

The new ECA logo is gradually being phased into use on all our documentation and we are busy updating our website so watch this space!

[Join ECA now](#)

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## **News**

ECA held its second conference of the year on July 4th in Colchester along with the ECA AGM. This was attended by over 70 delegates. Neil Eastwood from Sticky People gave a presentation on 'Saving Social Care' He delivered a very high energy and enlightening presentation and he is a respected contributor to the debate on addressing the workforce crisis in social care. Neil's presentation is below:-

[Saving Social Care - Neil Eastwood Sticky People](#)

Sir Henry Boyle from Healthcare Consultancy & Qualifications Consortium (HCQC) presented on the New CQC Equality Objectives and Nicola Faulkner spoke about the Essex Skills Board and disability confidence. Nicola's presentation is below:-

[Nicola Faulkner - ESB presentation](#)

One of our Commercial Partners, Citation gave a presentation on disciplinary - the importance of an audit trail:-

[Citation - presentation](#)

## **Upcoming Events**

### **ECA Registered Managers Network Meeting 2017/18**

ECA are holding three Registered Managers network meetings in association with

ACCTV, a commercial partner of ECA

**Meeting Number 2 - Subject to be confirmed**

*Time - 1.30pm - 4.30pm*

*Venue - Best Western Marks Tey Hotel, London Road, Colchester, CO6 1DU*

*Date : 10th October 2017*

This event is free for ECA members (1 delegate per organisation) and non ECA members will be charged at £25 per delegate.

[See flyer for more information](#)

The ECA office are also busy planning our next breakfast conference which will be held on 8th November at The Best Western, Marks Tey Hotel 8am -12pm.

The CQC have been invited to give a key note speech on 'Becoming an Outstanding Service' - (still to be confirmed)

Essex County Council will also be invited to attend again.

More details and invitations to attend will be sent out shortly.

[See draft flyer for more information](#)



ECA are in the process of developing a new look website including new easier to navigate tabs with details of Events, Commercial partners, Essex Care Training Partnership, DBS info and lots more

<http://www.eica.org.uk/>

## **Care England Re: Judicial Review**

10 April 2017

### **Care England Launches Judicial Review**

Care England, the largest representative body for independent providers of adult social care, despite opposition from Essex Council, has obtained the Court's permission to proceed with its Judicial Review proceedings against Essex County Council challenging the fee rates it pays to independent care home providers.

Professor Martin Green OBE Chief Executive for Care England says:

*"Care England is deeply concerned about the Council's conduct towards the care home market within Essex and as a result, the sustainability of that market".*

The Judicial Review challenge brought by Care England seeks to challenge the lawfulness of the Council's fee setting decision in respect of the Old Contract and its refusal to review the rates under the New Contract. Care England believes the Council's actions to date to be a breach of its responsibilities under the Care Act 2014.

This is an important challenge in support of providers in Essex and those new and existing residents receiving care.

#### **Notes to editors:**

1. Care England works to ensure that care services are commissioned fairly, efficiently and on a properly funded basis, to meet the true costs of providing quality care
2. For Care England press enquiries related to this release, please contact Antonella Corby (020) 7492 4843 or email [acorby@careengland.org.uk](mailto:acorby@careengland.org.uk) or visit [www.careengland.org.uk](http://www.careengland.org.uk)

**We would just like to notify everyone that as soon as we hear news of the**

outcome, we will advise you.

**In the meantime we have been advised that ECC have asked for an extension of time and dates for the trial for anytime between August and October.**

**We will continue to keep you up to date with any more news so watch this space.**



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### **Workforce Development Funding 2017/18**

The Workforce Development funding 2017/18 is now open and 10% of the ECTP contract for WDF Funding has already been submitted to Skills for Care for consideration. Don't delay in getting your claims submitted to ECTP as we will continue to submit claims on a first come first served basis.

If you require any help or have any questions regarding claiming WDF please do not hesitate to email [ectp@eica.org.uk](mailto:ectp@eica.org.uk) or phone ECTP on 01268 565551

[ECTP WDF Flyer](#)

### **QCF Qualifications to finish in December 2017:**

Did you know that QCF qualifications are to be replaced by RQF (Regulated Qualifications Framework) in December? Please see the following link for more information.

## [New Qualification regulations](#)



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A Commercial Partner of ECA's

Below are 3 articles that Citation have written recently that they have asked us to share:-

### **The Taylor Review: key takeaways**

The recent government review of employment practices has a strong focus around the gig economy, and the power it gives employers. Citation have summarised it for you

[Read More](#)

### **Recruitment: how to get it right**

Recruiting the right employees for your social care business can be a minefield. From skills, attitude, behaviour and experience, there's a whole load of criteria to measure candidates against. Hr experts have shared some top tips

[Read More](#)

### **Gold dust: how to retain your care workers**

Recruiting isn't cheap, so it's only natural you want to make sure you're making a worthwhile investment by retaining employees.

You know you need to do it, but do you know how to go about it? Keep reading as HR experts, Citation, share some top retention tips your care business can adopt – today.

[Read More](#)



A Commercial Partner of ECA's

**Educate your staff in line with the CQC's key line of enquiries and create a #outstandingteam**

Details of various courses that our Commercial Partner ACCTV are currently running detailed below:-

[ACCTV Courses](#)

Watch a testimonial from Angel Care one of ACCTV's members who has used their services and training:-

[YouTube Clip](#)



ECA's Project Manger, Amanda Cowan joined Sharon Gallagher in ACCTV's studio for the day.

Exciting News from ACCTV - Two of their very brave team will be jumping out of a plane on August 26th for the Care Workers Charity - Photos and Videos to follow.....



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Many employees will be planning and booking time off for holidays over the coming months. ACAS have guidance and advice to help:

Summer holiday Guidance

[ACAS Summer holiday guidance](#)

**Cyber bullying**- updated ACAS guidance

Employers need to deal with cyber bullying as it can be as damaging as any other kind of bullying. All employers should consider [having guidelines in place](#) and [being clear on acceptable online behaviour](#)

[ACAS Cyber Bullying guide](#)



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**New safeguarding resources**

[What do I need to know about safeguarding](#) - key questions for workers in adult social care. Support for learning and development around adult safeguarding.

**Workforce planning and development tool**

This free online diagnostic tool helps care services analyse and reflect on current approaches to planning and developing their existing workforce. There are 9

different areas of focus including organisational culture, talent management, succession planning, flexible working, supply and demand etc. and those using the tool can select one or more. Once the diagnostic questions have been answered, a personalised report is sent direct to their inbox, helping employers understand what works well in the organisation, as well as identifying the gaps and priority areas for future development.

[Workforce and planning development tool](#)



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**An app has been developed for staff who work in healthcare in England.**

The content of this app was originally developed by NHS Midlands and East SHA and further updated and developed by a consortium of CCG Safeguarding Leads in the East.

The app is supported by NHS Safeguarding Leads as suitable for all healthcare staff in England.

[Safeguarding Adults Guide](#)



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### **CQC publishes annual report and accounts for 2016/17**

CQC published their annual report and accounts on 18th July which sets out what they have achieved in 2016/17 and the further work they have planned to deliver the ambitions of their five-year strategy for a more targeted, responsive and collaborative approach to regulation.

[Read More](#)

[CQC Annual Report](#)

CQC want your feedback on their plans for further changes to the way they regulate health and adult social care services. To find out more and to get involved:-

[CQC next phase of regulation: consultation 2](#)

**This consultation closes on Tuesday 8 August 2017.**

### **The state of adult social care services 2014 to 2017 report published**

On Thursday 6th July the CQC published The state of Adult Social Care Services 2014-2017, a national report presenting the findings from their comprehensive programme of Adult Social Care inspections:

[See Full Report](#)



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**Please see below information and a flyer from Nicola Faulkner from Essex Employment and Skills Board regarding Additional Members required for ESB Sector Action Group for Care.**

More [Information](#)

[Flyer](#)

Please email [Nicola.faulner2@essex.gov.uk](mailto:Nicola.faulner2@essex.gov.uk) for further information.

The next ECA newsletter will be sent out in November 2017



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